

October 2020– Director’s Report to Trustees

Residents	JULY	AUGUST	SEPTEMBER
2020	1698	2285	2381
2019	3076	2570	2418
2018	3505	2759	2403
2017	2988	3060	2481
2016	3261	3274	2892
2015	3496	2888	2567
Crossover Borrowing (COB)			
2020	133	167	223
2019	132	153	116
2018	384	273	140
2017	315	399	268
2016	161	284	213
2015	216	201	194
True Non Resident (TNR)			
2020	466	375	320
2019	427	341	341
2018	553	421	496
2017	453	618	509
2016	619	601	458
2015	530	669	351
Intersystem Loans			
2020	209	249	336
2019	580	307	402
2018	325	241	207
2017	409	235	331
2016	495	375	327
2015	444	451	436

- COB – THOSE LIVING IN WAUKESHA COUNTY WITH A LIBRARY
- TNR – THOSE LIVING IN WAUKESHA COUNTY WITHOUT A LIBRARY

Circulation:

- In September 2020 – 1631 items were circulated to Town of Eagle residents and 750 items to Village of Eagle residents.
Sept 2019/Sept 2020 - -17, -0.52%
- Jan - Sept 2019 /Jan - Sept 2020 – 9721, -30.25

Overdrive:

- Sept -- 631

Technology:

A. Director Chase completed 4.5 contact hours of continuing education related to technology -- “Technology Training for Non-Techies”, “Mind the Gap: How To Navigate Your Way Across the Digital Divide” and “Change is Constant: Technology, Service and Constant Change”.

B. Erin Kramer installed two new computers in the library along with a new laptop. She also put Microsoft Office 2016 on 5 computers. This includes Microsoft Publisher 2016.